Construction and Site Management Plan Template





Instructions

Complete all fields of the Construction and Site Management Plan Template (CSMP) electronically, print off and sign and date where required. Attach additional information as an appendix as directed under each element of the template.

Only the company responsible for the site may complete and sign for responsibility of the CSMP.

Once completed, submit the CSMP to council by either:

- Website: mvcc.vic.gov.au/planning
- In person: drop off to the Civic Centre, 9 Kellaway Avenue, Moonee Ponds VIC 3039.

Questions

If you have any questions, please call Council on (03) 9243 8814 and request to speak with the Development Engineering team.

| Moonee Valley City Council approval stamp |
|---|
| (office use only): |

Planning permit number:

Date permit issued:

Address of construction site:



Project details

| Address of construction site | |
|--|--|
| Company name (responsible builder or developer) | |
| Director's name/s | |
| Company street address | |
| Contact number/s | |
| Email address | |

Contact details of person responsible for compliance of CSMP

| Name | |
|----------------------------|--|
| Contact number/s | |
| After hours contact number | |
| Email address | |

Contact person/s in charge of site

| Name | |
|----------------------------|--|
| Contact number/s | |
| After hours contact number | |

Construction works

| Is construction in stages? | Yes | 🗌 No |
|----------------------------|-----|------|
|----------------------------|-----|------|

| Construction stage | Proposed start date | Proposed end date |
|--------------------|---------------------|-------------------|
| Demolition | | |
| Excavation | | |
| Construction | | |

Is your company responsible for the site during the stages outlined above of work? \Box Yes \Box No If you answered no, only the company in charge of the site may complete and sign the CSMP and for the relevant stage/s.

I ________ have due authorisation and delegation to sign this CSMP on behalf of the Company listed and take full responsibility for ensuring compliance with our commitment specified herein, the *Local Government Act 1989, General Amenities Local Law 2018, Planning and Environment Act 1987* and any other relevant legislation.

Signed ____

Dated _____

1. Noise and vibration

- Minimise the impact of noise and vibration on the immediate neighbourhood.
- Outline types of machinery to be used and measures to be implemented to reduce noise and vibration.
- Where required by Council, prepare a Noise and Vibration Management Plan for medium to high impact projects.
- Refer to section **4.4 Noise and Vibration Management Plan** of Council's CSMP Guidelines for further information.

| Demolition equipment (list equipment) | Describe how noise and vibrations caused by equipment will be reduced |
|--|---|
| | |
| | |
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| | |

| Excavation and earth moving equipment (list equipment) | Describe how noise and vibrations caused by equipment will be reduced |
|--|---|
| | |
| | |
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| | |

| Construction equipment (concrete trucks, delivery trucks, list equipment) | Describe how noise and vibrations caused by equipment will be reduced |
|---|--|
| | |
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| | |



| Mobile plant equipment (list equipment) | Describe how noise and vibrations caused by equipment will be reduced |
|--|--|
| | |
| | |
| | |
| | |

| Crane type/s (list crane type/s) | Describe how noise and vibrations caused by equipment will be reduced |
|-------------------------------------|---|
| | |
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| | |

| Noise associated with workers including voices, parking, arriving early and radios etc. (List potential noise associated to workers). | Describe how noise and vibrations caused by equipment will be reduced |
|---|--|
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| | |

2. Construction operation times

- Plan for construction activities outside of normal hours and identify where an Out of Hours permit may be required.
- Notify Council in emergencies where works continue past prescribed hours.
- Non-compliance to the prescribed hours will result in Penalty Infringement Notices being issued.
- Refer to section **4.3 Noise and operating hours at CSMP building sites** of Council's CSMP Guidelines for further information.

| Details | Acknowledgement |
|--|--|
| In accordance with Council's <i>Activities and General Amenities Local Law 2018</i> Clause 4.28.4, a person must not, without a permit or written permission from an Authorised Officer, carry out or allow to be carried out construction or demolition related activities: (a) Before 7am or after 6pm, Monday to Friday (inclusive); (b) Before 9am or after 3pm on a Saturday; | I acknowledge that consent is required from Council's Planning Enforcement team to undertake construction and/or deliveries outside of specified times. |
| (c) On a Sunday; or | |
| (d) On public holidays. Clause 4.28.4 does not apply to any building work which is subject to a permit issued under the <i>Planning and Environment Act 1987</i> , if | Signed |
| (a) Restricts the times during which building work may be performed; or | Dated |
| (b) Contains conditions more restrictive than clause 4.28.4. | |
| Non-compliance can result in a Penalty Infringement Notice being issued under the <i>Planning and Environment Act 1987</i> or on-the-spot fine under Council's <i>Activities and General Amenities Local Law</i> 2018. | |
| Requests for an Out of Hours permit must be made at least 10 days before the relevant activity intended to be carried out. Council will request the responsible builder or developer to notify affected persons at least seven days before the activity. | |



3. Dust management and controls

- Dust to be maintained at acceptable level at all times throughout demolition, excavation and construction.
- Detail equipment or activities that may cause excessive dust or affect air quality and management strategies.
- Refer to section **4.5 Dust management and control** of Council's CSMP Guidelines for further information.

| Activities that may cause excessive dust or affect air quality. | Describe how dust and air pollution will be minimised during each identified activity. If misting or water tankers are to be used, specify the frequency of use. |
|---|--|
| Demolition activities and demolition equipment | |
| Excavation activities and earth moving equipment *Ensure loads of debris and soil are covered. | |
| Construction equipment (concrete trucks, delivery trucks), use of exit/entry points | |
| Concrete or saw cutting equipment | |
| Specify loose materials and stockpiles stored onsite and management of materials | |
| Will mesh fencing be installed? If so provide details | |
| Maintenance of plant equipment and servicing schedule to prevent excessive smoke, or toxic emissions | |

4. Stormwater and sediment control

- Provide a Stormwater Management Plan (SMP) and specify the location of site entries and exits.
- Identify location of rumble grids, crushed rock, wash down bays, onsite stormwater retention, and sediment socks and drain protection controls.
- Outline a maintenance program of stormwater and sediment controls
- Storage location of stockpiles or other loose materials and controls in place.
- Management of liquid wastes including paints and chemicals.
- Connect downpipes as soon as practical.
- Refer to section **4.6 Stormwater and sediment control** of Council's CSMP Guidelines for further information.

| Stormwater management and sediment controls to consider. | Measures in stormwater management and sediment controls. |
|--|--|
| Prevent stormwater from entering adjoining properties | |
| Diverting stormwater to prevent it traveling into the site | |
| How will stormwater be filtered before being pumped to a legal point of discharge? | |
| Proposed site entry and exit points and stabilisation, including rumble grids, crushed rock and wash bays for cleaning tyres | |
| Drainage of the site to prevent water retention that may cause structural damage to excavations or retaining walls | |
| Pump out of excavations into stormwater or sewer? Consider permits to pump out to sewer and stormwater | |



| Stormwater management and sediment controls to consider. | Measures in stormwater management and sediment controls. |
|--|--|
| Location of site sediment traps, channels and drains that require sediment socks or filters and commitment to check daily or after a rain event | |
| Management of loose materials, including soil, sand and gravel | |
| Are wash down areas provided near site entries? Do they capture and treat water before discharge to stormwater? | |
| Managing concrete slurry and wash down of equipment | |
| Identify facilities to wash painting equipment and disposal of liquid waste water | |
| Vegetation proposed to be retained to assist in sediment controls | |
| Identify proposed maintenance and replacement program of sediment controls | |
| Has an SMP addressing above controls been developed and attached? | □ Yes □ No |

5. Removal of hazardous or dangerous material

- Removal of hazardous or dangerous materials must be in accordance with the *Public Health and Well Being Act 2008 and Environment Act 1970*.
- Worksafe requirements to be followed when removing hazardous materials.
- Removal of asbestos must be done by licensed removalist.
- Removal of asbestos under Occupational Health and Safety Act 2004 and managed by WorkSafe.
- Refer to section **4.7 Managing hazardous or dangerous material** of Council's CSMP Guidelines for further information.

5.1 Asbestos

| Has asbestos been identified on the site? | Yes | □ No | |
|--|-----|------|--|
| If yes, identify where and what type of asbestos it is | | | |
| Describe what procedures will be followed to remove asbestos | | | |
| Has an asbestos removal management plan been prepared? | | | |

5.2 Contamination

| Has an environmental audit been conducted to identify contamination? | | □ No |
|--|-------|------|
| Is the site contaminated? | □ Yes | □ No |
| If yes, identify where and what type of contamination it is | | |
| Describe measures to be undertaken to rectify contamination | | |



6. Protection of Council assets

- Obtain an Asset Protection Permit and complete a Dilapidation Report.
- Ensure Council assets are protected or repaired if damaged and reported to Council immediately.
- Damaged assets are to be repaired to the satisfaction of Council and or rectification works completed by Council at a cost to the site.
- Refer to section **4.8 Protection of Council assets** the Council's CSMP Guidelines for further information.

| Requirements | Details | Acknowledgement |
|---|--|---|
| Protection of Council assets (streets, footpaths, laneways and reserves) | To ensure Council assets are protected or repaired if damaged, Council requires an Asset Protection Permit be obtained | I acknowledge that I must not start or allow or authorise anyone else to start building |
| | The responsibility of protecting Council assets rests with the owner or occupier of the property or responsible builder or developer. | works on the property unless an Asset Protection Permit has been granted and seven days' notice of start |
| | The owner or occupier or responsible builder or developer of any land in relation to which a building permit has been granted must: | of building or development works to Council is given. |
| | give Council seven working days' notice before the start of building or development works | Signed |
| | obtain a permit from Council before starting the building or development works | Dated |
| Working in Right of Way (ROW)Works are not to be done from or in ROW without consulting with Council. Works include for example, set up of mobile plant equipment, concrete pours, any deliveries of materials, removing bluestone and road openings. | | l acknowledge that I must not undertake works from or in a ROW unless permitted by Council. |
| | | Signed |
| | | |
| | | Dated |

7. Site security and protection of the public

- Site to be secured and public protected at all times with adequate signage and lighting.
- Ensure there are no tripping hazards from temporary fencing, hoarding or gantry.
- Electrical, plumbing and others service extending over footpaths must be covered and pedestrian and disability access facilitated.
- Footpaths, crossovers ROWs and roads to be kept clear and safe at all times.
- Refer to section **4.9 Protection of the Public** of Council's CSMP Guidelines for further information.

| Requirements | Details | Acknowledgement |
|---|---|--|
| Requirements Protection of the public and the site before and during building works Attach all relevant Traffic Management Plans (TMP) and Design Plans associated to the site in the CSMP as an appendix | Details Precautions must be taken before and during building works to protect the safety of the public and the site. Precautions include the following: the design (including structural design) of the precautions over the street alignment temporary fencing, hoardings, gantries, hoisting zones, site sheds, scaffolding, catch fans the erection, location design of any crane, hoist/loading zone, lift on or above the footpath, road, street, laneway or other public area the height, width and location of the precautions taking into consideration the impact of street functions protection works of all Council assets (i.e. roads, footpaths, laneways, streets etc.) where excavations are proposed such as | Acknowledge public protection must be in place before and during building works and where public protection occupies Council land the relevant Occupation Permits will be obtained. Signed Dated |
| | shoring and other support of excavations suitable fences to guard the public from access to excavation | |



8. Excavation and safety controls

- Excavations immediately adjacent to the title boundaries can create potentially hazardous conditions for drivers, pedestrians, cyclist and workers within the site.
- Provide identified controls in TMP and design plans.
- Refer to section **4.10 Excavations and Safety Controls** of Council's CSMP Guidelines for further information.

8.1 Excavations

| How many basement levels will be excavated? | | |
|--|-------|------|
| Has a risk assessment been completed? | □ Yes | □ No |
| Have the appropriate occupation permits been considered and or obtained from Responsible Authorities? | □ Yes | □ No |
| Describe the controls that will be put in place e.g. crash barriers | | |
| Has a TMP and Design Plans been prepared, outlining safety controls during excavation stages? | □ Yes | □ No |

9. Onsite building waste

- Ensure minimum dumping of loose materials on site.
- Secure loose materials and waste to prevent unsightly materials around the site and public areas.
- Bulk rubbish bins on Council land requires a permit.
- Refer to section **4.11 Onsite building waste** of Council's CSMP Guidelines for further information.

| Requirement | Detail | Acknowledgement |
|--|---|--|
| Building waste on public land (streets, footpaths, laneways and reserves) A person must not, without a permit, leave or permit to be left any bulk rubbish container, building materials or rubbish-litter on a road, footpath, street, laneway or other asset vested in or under the control of the Council. A person who does not obtain a permit will be fined and Council may impound any bulk rubbish container or other materials left on a road, footpath, street, laneway or other asset vested in or under the control of the Council. | | I acknowledge a permit must be obtained from Council before a skip bin or large waste bin is placed on a road or on any land owned or managed by the Council. |
| | A permit can be obtained from the Citizens Service Centre located at 9 Kellaway Avenue, Moonee Ponds. | |
| | | Signed |
| | | |
| | | Dated |



9.1 Waste Management Plan Template

- It's important to understand what excess materials are likely to be generated and how this can be avoided or reused reducing waste to landfill.
- CSMPs are to consider waste material generated from the site and develop a Waste Management Plan or complete the below template.
- Refer to section **4.12 Waste material reuse management** of Council's CSMP Guidelines for further information.

| Waste and/or recyclable materials | | Destination | | |
|-------------------------------------|---|--|--|---|
| | | Reuse and recycling | | Disposal |
| Possible materials generated | Estimated volume in weight or area or amount of truck loads | On-site (how will materials be reused/recycled on site) | Off-site (specify the contractor and recycling facility) | Specify the contractor and landfill site/ transfer station |
| Timber/ wood waste | | | | |
| Cardboard | | | | |
| Ferrous metals (iron, steel) | | | | |
| Nonferrous metal (copper wiring) | | | | |
| Concrete | | | | |
| Roofing tiles | | | | |
| Ceramic tiles | | | | |
| Gravel | | | | |
| Gypsum board | | | | |
| Plaster | | | | |
| Paint | | | | |
| Plumbing fixtures and fittings | | | | |
| Carpet and underlay | | | | |
| Stone | | | | |

| Waste and/or recyclable materials | | Destination | | |
|--|---|--|--|---|
| | | Reuse and recycling | | Disposal |
| Possible materials generated | Estimated volume in weight or area or amount of truck loads | On-site (how will materials be reused/recycled on site) | Off-site (specify the contractor and recycling facility) | Specify the contractor and landfill site/ transfer station |
| Asphalt | | | | |
| Glass | | | | |
| Sand/fill | | | | |
| Topsoil | | | | |
| Green waste | | | | |
| Asbestos | | | | |
| Fluorescent light tubes | | | | |
| Hazardous materials (excess paints, solvents) | | | | |
| Plastics | | | | |
| Co-mingled recyclables | | | | |
| General waste | | | | |

How will materials be stored on-site for reuse and recycling? E.g. skip bins

How will site operations be managed to ensure minimal waste creation and maximum reuse and recycling?

E.g. staff training, feedback from waste management service provider, on-going checks by site supervisors, separate area set aside for sorted wastes, clear signage for waste areas etc.



10. Traffic management

- Increased traffic and parking and heavy vehicle movement is the most common complaint relating to construction sites.
- CSMP are to detail works affecting footpath and road users as well as traffic and parking matters, including location of loading zones, cranes, hoardings, gantries, site sheds and construction zones.
- TMP must detail all major activities outside of the site, including most effective methods and route for construction traffic to and from the site.
- Refer to section **4.13 Traffic management and 6.13 Parking, road, lane closures and Work Zone permits** of Council's CSMP Guidelines for further information.

| Matters for consideration | Details to be provided |
|--|---|
| Specify staging and timing of proposed construction works (demolition, excavations and construction). Individual TMP may be required to reflect each stage and associated activities as outlined below | include in TMP I acknowledge that all subcontractors are to be advised and inducted as required of the approved access route plan and TMP for the development. Drivers are to be provided with a map highlighting the approved routes and potential hazards in the vicinity of the project. Signed |
| | Dated |
| Details to be shown of hoardings, perimeter fencing, scaffolding, overhead gantry, storage areas, loading/hoisting zones, concrete pump stations and site sheds. Provide details in TMP | • include in TMP |
| Provide details of any permanent or temporary vehicle crossing permit | attach permit |
| Provide details of any Work Zone permit. Please include proposed zones on TMP for consideration and approval | include in TMP |
| Details to be provided of proposed parking strategy for construction personnel | attach any agreements in place for parking or detail strategy |
| Will works be undertaken outside of the site? Will road or footpath occupation permits be required? Provide details of any permit for a mobile crane, travel tower or lift | |
| Is pedestrian access and a crossing provided at the site? | |

| Matters for consideration | Details to be provided |
|---|---|
| Provide details of road openings (works within municipal road reserve) if applicable. Has Council's Technical Permits team been consulted with? | |
| If traffic conditions are changed, has Council's Traffic Engineering team been notified? | |
| Has Council's Traffic Engineering team or Technical Permits team been contacted for any signage changes, including works zones, traffic condition changes? | |
| Has the impact of construction site activity on surrounding traffic flows and public transport been considered? | swept paths to be included in TMP |
| How many trucks per hour will access the site during: | > Demolition > Excavation > Construction |
| Details to be provided of the management of construction vehicles accessing the site to prevent staging/queuing on roads. Provide details in TMP | include in TMPs I acknowledge all subcontractors are to be advised and inducted as required of the approved access route plan and TMP for the development. Drivers are to be provided with a map highlighting the approved routes and potential hazards in the vicinity of the project. Signed |
| | Dated |
| Have the general public or surrounding residents and businesses been informed of changes in traffic flows? (Newspaper, leaflet, community liaison meetings, etc.) | attach communications |
| Will traffic controllers be used to coordinate traffic flow around surrounding roads and footpaths? | include in TMPattach any MOAs with VicRoads |
| Tier 1 and 2 construction sites to provide a Construction Traffic Management Plan 'Comprehensive Detailed Report' identifying demolition, excavations and construction activities, traffic routes, swept paths, site entry/ exit etc. | • attach report |



11. Occupational health and safety

- The main causes of injury or fatalities are manual handling, slips, trips and falls, electrocution, structural collapse, working with powered plant equipment and roadside traffic.
- Serious risks to health include noise, hazardous substance, asbestos and UV radiation.
- Refer to section **4.15 Occupational health and safety** of Council's CSMP Guidelines for further information.

| General Matters | Details |
|---|--|
| Construction work involves the construction, alteration, conversion, fitting out, commissioning, renovation, refurbishment, decommissioning or demolition of any structure, or any similar activity | • include OHS Policy, including hazard identification and control, chemical storage and site evacuation plan |

12. Works timetable and number of workers

- Identify major construction activities including demolition, excavation, construction, fit out and closure of construction.
- Show dates and duration of works and expected workers for each stage.
- Timetables can trigger the need for letter drops to surrounding residents and businesses informing them of disruptive activities.
- Refer to section **4.16 Work timetable and number of workers** of Council's CSMP Guidelines for further information.

| Construction stage | Provide works timetable including dates and duration, major |
|--------------------|---|
| | activity milestones and expected number of workers |

Each component should show the dates and duration of works and expected number of workers for each stage

| A works timetable should identify major construction activities from demolition, excavation, construction, fit out and closure of the construction. | |
|---|--|
| Demolition timetable and major activity milestones and number of expected workers. | |
| Excavation timetable and major activity milestones and number of expected workers. | |
| Construction timetable and major activity milestones and number of expected workers. | |
| Fit out timetable and major activity milestones and number of expected workers. | |
| Closure of construction and major activity milestones and number of expected workers. | |



13. Council permits to consider

- Works outside of the site and other activities around the site may require a permit from Council or other authorities.
- Refer to section **4.1 General Public Safety and Council Permits** of the Council's CSMP Guidelines for further information.

| Activity | Permit | Acknowledgement | | |
|---|--------------------------------|--|--|--|
| Pre commencement checks | <u>Asset Protection Permit</u> | I acknowledge that I must not start or allow or authorise anyone else to start building works on the property unless an Asset Protection Permit has been granted and seven days' notice of start of building or development works to Council is given. | | |
| | | Dated | | |
| Road or footpath occupation or closure; mobile cranes, scissor or boom lift, concrete trucks and line pumps, scaffolding, ladders, hand tools and where hoarding occupies footpath or road | Road Occupation Permit | I acknowledge a Road Occupation Permit must be obtained from Council where any road or land owned or managed by the Council is occupied for works related to the site | | |
| | | Dated | | |
| Working outside of approved hours | Out of Hours Permit | I acknowledge that consent is required from Council's Planning Enforcement team to undertake construction and/or deliveries outside of specified times. | | |
| | | Signed | | |
| | | | | |

| Activity | Permit | Acknowledgement | |
|---|---|---|--|
| Construction vehicles accessing the site | Works Zone Permit | I acknowledge a Works Zone Permit must be obtained from Council where any parking area on the carriageway is required to be used as a works zone for construction vehicles associated to the site. | |
| | | Signed | |
| | | Dated | |
| Construct, modify, or relocate a crossover | Vehicle Crossing Location Approval | I acknowledge I must obtain a Vehicle Crossing Location Approval and a Works within a Municipal Road Reserve Permit before constructing, modifying or relocating a crossover. | |
| | | Signed | |
| | | Dated | |
| Works within a municipal road reserve | <u>Consent to undertake works</u> with in a road reserve | I acknowledge consent must be obtained from the Coordinating Road Authority before undertaking any works within the road reserve | |
| | | Signed | |
| | | Dated | |
| Drainage works | Drainage Application Permits | I acknowledge consent must be obtained from the Coordinating Road Authority before undertaking drainage works within the road reserve. | |
| | | Signed | |
| | | Dated | |



| Activity | Permit | Acknowledgement | |
|--|---|---|--|
| Building over an easement | <u>Build Over Easement Permit</u> | I acknowledge a Build Over Easement Permit must be obtained from either Council or City West Water before undertaking any works within an easement. | |
| | | Signed | |
| | | Dated | |
| Council's Standard Specification Drawings | Information on Council's Standard Drawings | I acknowledge anything constructed in a Council road reserve must be constructed using a Council approved Standard Drawing. | |
| | | Signed | |
| Utilities works | Gas, water and stormwater works | For information only. | |

14. Other permits to consider

- Works outside of the site may require permit or Memorandum of Authorisation (MOA) from Responsible Authorities such as the National Heavy Vehicle Register (NHVR), VicRoads, Public Transport Victoria (PTV) or the Essendon Airport.
- Refer to section **4.17 Other permits to consider** of Council's CSMP Guidelines for further information.

| General matters | Details | Acknowledgement | | |
|--|---|--|--|--|
| Movement of heavy vehicles to and from the construction site | • attach NHVR permit or consent | I acknowledge that I must obtain a road access permit for heavy vehicles from the NHVR. | | |
| | | Signed | | |
| | | Dated | | |
| Works within VicRoads | attach VicRoads permit or MOAs | I acknowledge that I must obtain a permit or MOA from VicRoads. | | |
| | | Signed | | |
| | | Dated | | |
| Works near tram infrastructure | attach permit or consent | I acknowledge that I must obtain a permit or MOA from VicRoads. | | |
| | | Signed | | |
| | | Dated | | |
| Crane heights and Obstacle Limitation Surface (OLS) of airspace | consult with Essendon Airport and obtained relevant approvals | I acknowledge that I must consider the OLS and consult with Essendon Airport and obtain relevant approvals. | | |
| | | Signed | | |
| | | Dated | | |



15. Trees

- The planning permit must be carefully read and conditions followed, in particular conditions relating to the retention or management of existing vegetation.
- Tree Management Plan to be included in CSMP.
- Refer to Section **4.18 Trees** of Council's CSMP Guidelines for further information.

| General matters | Details | Acknowledgement |
|---|---|--|
| Any specific Planning Permit conditions relating to the retention and protection of the vegetation/ trees on the site or neighbouring properties must be complied with | permit condition arborist report Tree Management Plan | I acknowledge any planning permit conditions relating to the removal of trees from the site. Signed |
| Except where a person is employed by a service authority or by Council and is acting in the course of his or her employment, a person must not, without a permit destroy, damage, deface, remove or cause detriment to any: | • attach any permits | I acknowledge any that a permit must be obtained in accordance to the General Amenities Local Law 2018. Signed |
| 10.2 (a) tree, shrub or plant | | |

Moonee Valley Language Line

| العربية | Arabic | 9280 0738 | Ελληνικά | Greek | 9280 0741 | Español | Spanish | 9280 0744 |
|----------|-----------|-----------|----------|---------|-----------|----------|------------|-----------|
| 廣東話 | Cantonese | 9280 0739 | Italiano | Italian | 9280 0742 | Türkçe | Turkish | 9280 0745 |
| Hrvatski | Croatian | 9280 0740 | Somali | Somali | 9280 0743 | Viêt-ngu | Vietnamese | 9280 0746 |

All other languages 9280 0747

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